



Housing Cambridge

COVID-19 Notice 08 A Summary of Previous Notices

All Housing Cambridge COVID-19 Updates are posted on our website at www.housingcambridge.com. This summary covers highlights of COVID-19 Notices in Reverse order with the latest update first:

Update #07 lists new government benefits, supports and other resources to help people during this crisis, including:

- a) For anyone who has **lost their job**, whether they are eligible for Employment Insurance Benefits (EI) or not, the Canada Emergency Response Benefit will offer a taxable benefit of \$2,000 a month for up to four (4) months. To apply call Service Canada – dial **1-800-959-2041**
- b) **Food Support** can be found at

Cambridge Self-Help Food Bank Address: 54 Ainslie Street South, Cambridge
Hours: Monday - Friday: 12:00 p.m. (noon) – 4:30 p.m.
If you cannot leave your home, food delivery can be arranged by calling **519-622-6550 x103**

House of Friendship (Kitchener) Address: 807 Guelph Street, Kitchener
Hours: Monday – Friday: 9:30 a.m. – 4:00 p.m.

Update #06 provides a list of supports that can help us cope with the COVID-19 pandemic and its impact on our lives. One source of immediate help for anyone in crisis or requiring immediate assistance is **Here 24/7** at **1-844-437-3247**.

Updates #02 through #05 announce the **closure of the Housing Cambridge office** and ways that you can access our services as we practice physical distancing in order to flatten the curve:

- To pay your rent, in addition to Electronic Funds Transfers, cheques and money orders, you can now use **e-mail money transfers** – for details contact **Cathy Shafe at ext. 225**
- If you have lost income and are struggling to pay rent, contact **Cathy Shafe** immediately at **ext. 225** and we will work with you
- Only emergency maintenance will be completed during the pandemic but all maintenance requests should be submitted to **Stacey Bryant at ext. 222** during regular business hours
- If you have an **after hours maintenance emergency**, call the after hours line **519-650-4759**

Update #01 introduces the Housing Cambridge COVID-19 Updates as the way in which we will communicate with Residents during the broader response to COVID-19.

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